



ALTERNATIVE PAYMENT METHODS

There are FIVE easy ways to pay your monthly assessments!

1. **Mail-**Mail a personal check/cashier's check/money order with your monthly assessment statement. Please write your homeowner account number on the check's memo line to ensure the payment is properly posted. Payment are to be mailed to: P.O. Box 80482, City of Industry, CA 91716-8482.
2. **ACH-** Fill out Prime's ACH form and provide a voided check with the form. Remit form with voided check to Prime to have your assessment automatically deducted each month for NO additional charge. You may email this form directly to: info@theprimeas.com or mail it directly to: Prime Association Services, 27290 Madison Ave, Suite 300, Temecula, CA 92590.
 - a. If a Community is phasing out, and you are set-up for automatic payments through Prime's ACH form, Prime will adjust the new HOA dues on your behalf.
 - b. For proper processing, please **do not** mail this form with your monthly statements or any other Prime return documents.
3. **Bill Pay through your bank-** If your bank offers bill pay services, you can set-up payment of your monthly assessments through your bank. Your bank will send a check to Prime.
 - a. Please be reminded that since Prime does not have access to your personal banking account, we cannot assist you with setting this up, troubleshooting, delayed payments from your bank, or changing the amount to be paid.
 - b. If you live in a new community that is actively phasing out, you will need to adjust the amount debited from your account whenever there is a change in assessments.
4. **Pay by Phone-**To pay by phone, please contact ClickPay directly at 800-533-7901.
5. **ClickPay** (online portal)- Online through our payment portal you can set-up an account with a bank account, credit card, or debit card to come out monthly or make a one-time payment. The Prime website www.theprimeas.com "Pay Now" button is linked directly to ClickPay.

WELCOME TO PRIME ASSOCIATION SERVICES



WHO WE ARE

SERVICES & PRODUCT
TYPESLARGE COVERAGE
OFFICE LOCATIONS

Welcome to Your Payment Portal

Sign Up for E-Statements, view your statements, make one-time payments, or schedule monthly payments via major credit, debit card, or by e-check (ACH) from your bank account. To pay online and enroll in FREE E-Statements, create an account below and select your statement preference.

Secure Login

 Username or Email Password☐ Remember me[Forgot Password?](#)

Login

New User? [Register Here](#)[FAQ & Tutorials](#) | [Support Request](#) | Copyright © 2022 ClickPay. All rights reserved.

Powered By:



Features & Benefits

+ Set up Scheduled Payments

+ Avoid Late Fees & Save Paper

+ Pay by Credit/Debit or e-Check

+ View Online Payment History

For help with your account or setting up payments online, please visit ClickPay's support center at www.ClickPay.com/Help.

Please be aware that there may be convenience fees assessed by ClickPay directly. To access FAQ's, step-by-step walkthroughs, email and phone support and live chats, please visit www.clickpay.com/help.

If you require additional support from ClickPay, there is a chat option when logging into the website, there is a support email support@clickpay.com, contact phone number 800-533-7901, or online support center at www.clickpay.com/help.